

**DIVISION OF DISABILITY AND ELDER SERVICES**

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State of Wisconsin**Department of Health and Family Services**

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Adult Day Care	ADC	05
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From: Otis L. Woods, Deputy Director
Bureau of Quality Assurance

cc: Susan Schroeder, Director, BQA

Provider Profiles Available On the Internet Starting September 30, 2004

The purpose of this memorandum is to announce the Bureau of Quality Assurance (BQA) plan to publish provider profile summaries on the Internet beginning September 30, 2004. This follows similar actions implemented by the federal Centers for Medicare and Medicaid Services (CMS) for federally certified nursing homes and home health agencies. BQA will publish information specific to both the state-only and the federal requirements for various provider types and offer links to the federal websites for nursing homes and home health agencies.

BQA staff frequently receive requests for information on specific health care facilities. Other than the information available on federally certified nursing homes and home health agencies, the information given to consumers is based on the facility profile we make available for purchase. Internet access will make this information more readily available to consumers.

As part of BQA's ongoing strategic planning to deliver on our obligation to assure that Wisconsin citizens have access to the information they need to make important health care decisions, BQA will begin publishing provider profiles on the BQA website beginning September 30, 2004.

The format for the type of information that will be published has not yet been determined; however, at a minimum, information to be included in the electronic profile will include outcomes of recent BQA annual surveys and complaint investigations.

Communication with Stakeholders

Because the availability of provider profiles is a relatively new endeavor for BQA, BQA will work with stakeholders, including providers and consumers, in advance of rolling out the various profiles. Public input is also important in determining the information content of the provider profiles, and may highlight data we have not considered reporting but may be contained in our systems.

Timeline for rollout

Not all provider profiles will be available on September 30, 2004. BQA plans roll out to provider profiles according to the following schedule:

Roll-out Date	Provider Types
September 30, 2004	Nurse Aide Training Programs
September 30, 2004	Assisted Living Providers <ul style="list-style-type: none">• Adult Day Care• Adult Family Homes• Community Based Residential Facilities (CBRFs)• Resident Care Apartment Complexes Long Term Care Providers <ul style="list-style-type: none">• Facilities for the Developmentally Disabled• Nursing Homes
December 31, 2004	Non-long Term Care Providers <ul style="list-style-type: none">• Community Mental Health and Substance Abuse Services (CSAS) providers• Home Health Agencies• Hospice• Hospitals

We welcome any comment or concern you may have about this initiative. Please send your written comments to:

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